

Southern California Edison Taking Steps to Prepare for Rain Storms

A major rainstorm that hit Northern California is making its way to Southern California today, according to the National Weather Service, and more storms are forecast throughout the weekend. Southern California Edison (SCE) is taking the following proactive steps to prepare for possible customer service interruptions:

- SCE and contract crews are on stand-by and will be mobilized in the event of service interruptions and work “around-the-clock” to restore power in areas that might be affected.
- Edison’s 24/7 customer service call center has added a significant number of additional customer service representatives with more on standby if necessary to handle an increase in calls.
- Customers can report power outages by calling (800) 611-1911.

Safety Reminders

SCE reminds its customers of the following electrical safety tips:

- Make sure you have a battery-operated radio and flashlights. Check the batteries now to make sure they are fresh. Do not rely on candles for lighting during a power outage because they pose a significant fire hazard.
- Due to the danger of electrocution, never touch or try to move a downed power line. Call SCE at (800) 611-1911 and your local police and fire officials for assistance.
- If you or someone you care for is dependent on electrically operated medical equipment, you may want to make backup power arrangements now in case a power outage affects that equipment.
- Watch for traffic signals that may be out. Approach uncontrolled intersections as four-way stops.
- Turn off and unplug any unnecessary electrical equipment, especially sensitive electronic equipment.
- Do not use equipment designed for outdoor cooking indoors. Such equipment can emit carbon monoxide and other toxic gases.
- If you use a generator, place it outdoors and plug individual appliances directly into the generator, using a heavy-duty extension cord. Connecting generators directly to household circuits creates “backfeed,” which is dangerous to repair crews.
- During an outage, turn off unattended electrical appliances and devices to avoid possible hazards when service is restored.